



Affiliated with Hill's Pantry

NAKAGAMA'S BOSCH KITCHEN CENTER

RETURN FORM

(Please complete and include with your return)

Order Number: _____

Name: _____

Date of Purchase: ____ / ____ / 20____

Product Name: _____

Reason for Return (Choose one):

Accidental order

Better price available

The shipping box

The Item is damage

Missed estimated delivery date

Missing parts or accessories

Different from what was ordered

Defective/Does not work properly

Arrived in addition to what was ordered

No longer needed/wanted

Unauthorized purchase

Different from website description

Other _____

RETURN POLICY

Most issues can be resolved with a call to our friendly staff at **1-844-629-8227**. If you feel you need to return an item, we offer a no hassle return policy. However conditions must apply to protect from misuse of this policy.

30 Day Return

- Must be returned within 30 days. Return shipping costs are the responsibility of the customer.
- Must include a completed return form.
- Items must be returned in the original box with original packing.
- Items must be in new or be in slightly used conditions. We reserve the right to inspect all returns and assess the item(s). Any product showing abnormal wear and tear that could not have occurred by normal usage or obvious damage that could not be cause by carrier shipping, may be assessed a restocking fee, replacement charge for the value of missing or damage product(s) or possible refusal of the return

60 Day Return

- Must be returned within 60 days. Return shipping costs are the responsibility of the customer.
- Must include a completed return form.
- Items must be returned in the original box with original packing.
- Items will be assessed a 15% restocking fee.
- Items must be in new or be in slightly used conditions. We reserve the right to inspect all returns and assess the item(s). Any product showing abnormal wear and tear that could not have occurred by normal usage or obvious damage that could not be cause by carrier shipping, may be assessed a restocking fee, replacement charge for the value of missing or damage product(s) or possible refusal of the return